

Quality Policy

ICE Engineering & Construction is a specialist Electrical and Instrumentation Installation Company that operates in the Heavy Industrial sectors, providing services to the Mining, Infrastructure and Hydrocarbons Industries on a national basis since 2001.

Our Vision is to be the preferred Electrical and Installation Company of every client we deal with, by providing a world class service.

ICE Engineering & Construction recognises that its customers are entitled to expect that all materials and services will conform to their specified requirements and undertakes to manage and conduct its business in a manner that will meet this expectation by developing and maintaining good relationships with clients, suppliers and subcontractors.

The manner in which this shall be achieved is through planning, control and verification of all aspects of the work as defined in the Operations Manual, Procedures and as expressed in the Project Management Plans, as applicable to a contract of work.

To achieve these goals, ICE Engineering & Construction will establish and maintain an effective and efficient quality management system which:

- Will produce objective evidence that the customer’s contract requirements are met;
- Will ensure that all subcontractors, suppliers and employees of ICE Engineering & Construction whose performance may affect quality will be involved in the development of Quality processes;
- Will ensure that all employees of ICE Engineering & Construction will comply with this policy and all the requirements that are derived from this policy.
- Will ensure a commitment to continuous improvement by measuring the effectiveness of its Quality Management System. This will be achieved by seeking customer feedback, monitoring outcomes and evaluation of its own performance against established corporate objectives and key performance indicators at all levels of the business.

The quality management system which ICE Engineering & Construction utilises has been developed and is maintained in accordance with the requirements of the International Standard AS/NZS ISO 9001:2008– “Quality Management Systems - Requirements”. The company’s Operations Manual and all subsequent documentation which define and describe the business processes are accessible by all employees and distributed to all identified key personnel.

These documents are readily available to all ICE Engineering & Construction Clients when requested.

Nicholas Bindi



Chief Executive Officer

Date: 8 September 2021